



WINNERFX
Winners Capital Ltd.



WinnerFX PRO Client Privacy Policy

Introduction

WinnerFX PRO is committed to protecting the privacy and security of our clients' personal information. This Privacy Policy outlines the types of personal information we collect, how it is used, protected, and the rights you have concerning your information.

Information Collection

We collect information necessary to provide our forex trading services effectively, including but not limited to:

- Personal identification information (e.g., name, address, email, telephone number).
- Financial information (e.g., income, account balances, transaction history).
- Verification documents (e.g., government-issued ID, utility bills, bank statements).

Use of Information

Your personal information is used to:

- Verify your identity and eligibility for our services.
- Provide forex trading and related services.
- Comply with legal and regulatory requirements.
- Improve our services and offerings.

Sharing of Information

We do not sell or rent your personal information. Information may be shared with:

- Regulators and legal authorities when required by law.
- Service providers who assist in our business operations.

Financial institutions and other similar organizations for fraud prevention and risk management

Data Security

We employ robust security measures to protect your personal information from unauthorized access, alteration, or destruction. These include encryption, access controls, secure communication channels, and physical security measures.

Your Rights

You have the right to:

- Access the personal information we hold about you.
- Request corrections to any inaccurate or incomplete information.
- Withdraw consent for the use of your information, where applicable.
- Lodge a complaint with a supervisory authority concerning our handling of your personal data.

Cookies and Tracking Technologies

We use cookies and similar technologies to enhance your experience on our platform, analyze our service performance, and for marketing purposes. You can control the use of cookies at the browser level.

International Transfers

Your information may be transferred to, and processed in, countries other than the country in which you reside. These countries may have data protection laws that are different from the laws of your country.

Changes to this Policy

We may update this Privacy Policy periodically to reflect changes in our practices or legal requirements. We encourage you to review this policy regularly.

Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at Support@WinnerFX PRO.com.